# **QUALITY POLICY**

## **OUR MISSION**

To empower energy producers and industries with superior air emissions and acoustic mitigation through advanced technologies, quality products, dedicated services, and environmentally responsible solutions.

#### **OUR VISION**

Connecting our valued customers to a better way.

### **OUR SUCCESS**

Success depends on providing the highest level of customer satisfaction while striving for continual improvement.

#### **ENERGYLINK WILL ACHIEVE THIS BY:**

- Employing collaborative team members who are thought leaders and have the drive and discipline to deliver more for our valued clients,
- Always striving to be Partner of Choice creating long-term partnerships with customers and suppliers that share our values and quality objectives,
- Leading by example through high standards and ethical behavior
- Understanding the needs and requirements of our customers to ensure statutory and regulatory compliance,
- Investing our time and resources to ensure EnergyLink is always at the forefront of our everevolving industries in developing leading-edge solutions,
- Continually reviewing and evolving the quality management system to maximize opportunities for success,
- Providing Value-Engineering by ensuring all aspects of the project are reviewed and evaluated so we can deliver optimal solutions while driving greater efficiencies and a seamless experience.

The foundation of success at EnergyLink is built on the satisfaction of our customers and having dedicated team members who continuously exceed expectations.

Harold Wong | President and CEO

